

GENERAL TERMS AND CONDITIONS (as per 01.07.2020)

1. RATES

All rates are quoted in Swiss Francs per person and per stay and include all taxes and duties effective upon conclusion of the agreement. Rates include breakfast, any additional services (as agreed / booked) and free use of the relaxation and fitness area.

2. TERMS OF BOOKING

A reservation is considered as guaranteed

- by bank transfer, if each due payment is transferred to the hotel's account according to the terms of payment (point 3.) or
- by a valid credit card, if the card can be charged according to the terms of payment (point 3.).

3. TERMS OF PAYMENT

30% of the total price	14 days prior to arrival
100% of the total price	at the hotel (70% outstanding payment after prepayment of 30%)

NOTE: Depending on the offer, deviating terms and conditions may apply. Please note respective indications during the booking process and on the reservation confirmation. In case of doubt, the terms and conditions of the reservation confirmation apply.

4. TERMS OF CANCELLATION

free of charge	until 15 days prior to arrival
30% of the total price	from 14 days prior to arrival
50% of the total price	from 7 days prior to arrival
80% of the total price	1 day prior to arrival and no-show
100% of the total price	for early departure

NOTE: Depending on the offer, deviating terms and conditions may apply. Please note respective indications during the booking process and on the reservation confirmation. In case of doubt, the terms and conditions of the reservation confirmation apply.

5. LIABILITY DISCLAIMER FOR CUBE SAVOGNIN AS AGENT

All further external services marked with (*) are offered by CUBE SAVOGNIN as an agent only. The terms and conditions of the respective third parties apply.

For all services provided by CUBE Active Savognin, a separate disclaimer must be signed before usage.

6. LIABILITY OF THE HOTEL

- The hotel is liable for the guests' belongings in accordance with the statutory provisions.
- There is no liability for slight negligence.
- The hotel is not liable under any legal title for services that it has merely conveyed to the guest (section 5).
- In case the guest is harmed or is not satisfied with the hotel's services, he must report this to the hotel immediately, otherwise he can no longer assert any rights.
- The non-contractual liability is based on the legal provisions, further liability restrictions and exclusions according to these general terms and conditions remain reserved.

7. GENERAL TERMS OF THE CONTRACT

- Check-in from 3:00 p.m. on the day of arrival. Check-out by 11:00 a.m. at the latest on the day of departure.
- A deposit of CHF 10,- has to be paid for the key card upon arrival. The deposit will be refunded upon return of the key card.
- Adolescents staying at CUBE SAVOGNIN must be 18 years or older or accompanied by an adult.
- If the booking guest registers other guests, he is jointly with them liable for fulfilling their obligations.
- In addition to a deposit the hotel can also request a credit card guarantee and signature. Credit card details are only used to secure the reservation. The final payment is made on site after another consultation with the guest
- The consumption of food and drinks not purchased at CUBE SAVOGNIN is prohibited.
- Violations of the House Rules may result in a penalty or a ban from the premises.
- All reservations, changes and cancellations have to be in writing.
- For items not referred to in these General Terms and Conditions, the respective house rules or the respective disclaimer apply.
- The court of jurisdiction is Savognin, Switzerland.

8. DATAPROTECION

Any data submitted by guests are processed to the extent necessary for the fulfilment of the contract. Notwithstanding the foregoing the statutory data protection provisions are complied with when collecting data. Please also note our detailed data protection notice.

These General Terms and Conditions are generally applicable. For groups, meeting-, incentive-, congress- or conference-participates as well as for tour operators and travel agencies, different terms and conditions may apply.

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